

Shipment Terms

Hecheng Fast Electronic Technology orders calculate PCB shipping costs based on package size, weight, destination and shipping method. We offer a variety of PCB order shipping options so you may choose the one that works best for you!

FedEx

DHL

UPS

EMS

TNT

Ship by Sea

Ship by air

Please kindly notice:

A: Customs, Duties and Taxes

You should expect to pay any amount charged by the government in your respective country. This includes, and is not limited to, duties, taxes and any extra fees charged by the courier company. We will not hold responsible for any extra charges once the original package has been shipped. If the customer refuses to pay these extra charges, the return shipping and any additional fees will be taken out of the cost of the order, with any remaining funds being refunded to the customer. Customs are quite different in each country. please comment while you are placing order about the requirements, we will support as much as possible.

B: Split Orders

To fill your order as quickly and efficiently as possible, we sometimes will split your order into a number of different packages so that we could take advantage of the items in stock at different warehouses. For example, we have a warehouse in America so you may receive multiple deliveries if you use American address for shipping.

Regardless of the number of deliveries you receive, you'll only be charged the amount that was originally quoted to you at the time you placed your order.

C: Delays or make shipment errors

Shipping days are only the business working days, when the delivery are unfortunate on the weekend, we will hold boards until next Monday. After delivery you will get email delivery notification for every online orders.

We work very hard to make sure all your PCB orders get shipped on time. There are occasions, however, when the freight carriers have delays and/or make shipment errors. We regret when this happens but we cannot be responsible for delays by these carriers.

D: Lost or damaged

If any price does not include the transported goods are lost or damaged during transportation,

the company does not bear any responsibility, and all claims of the customer shall be lodged with the carrier. Such lost or damaged goods (if any) will be replaced by the company at the price on the date of shipment. In any case, the company's liability to customers under this condition shall not exceed the invoice value of the goods.

E: Risk and delivery

1. When the company delivers the goods to the customer or any agent of the customer or any carrier (that is, the agent of the customer paying the fee) at the company premises or other delivery point agreed by the company, the goods are delivered to the customer.
2. When the goods are delivered to the customer, the risk of the goods is transferred.
3. The company may decide to deliver the goods in any order in installments.
4. If the customer fails to receive the goods or any part of them on the due date, and fails to provide any instructions or documents required to enable the goods to be delivered on the due date, the company can notify the customer in writing of the storage or arrangement of the goods. For storage, after the notice is delivered, the risk in the goods should be transferred to the customer, the delivery should be deemed to have occurred, and the customer should pay all costs and expenses to the company, including storage fees and insurance premiums due to malfunctions.
5. The company shall not be responsible for any penalty, loss, injury, damage or expense caused by any delay or failure to perform delivery or performance due to any reason, and any such delay or failure shall not entitle the customer refuse to accept any delivery or performance or deny the contract.

F: Claims

- 1 Any claim for undelivered goods shall be notified to the company in writing by the customer within 10 days after the date of the company's invoice.
2. Any claim that any goods have been damaged, the quantity is incorrect or does not meet its description at the time of delivery shall be notified to the company by the customer within 7 days after delivery.
3. The customer shall notify the company of any so-called defects within 7 days after the delivery of the goods, or if there are any defects that cannot be found reasonably by inspection, the customer shall notify the company within 7 days after the customer notices the defects and within 12 months after the delivery of the goods. What happened.
4. Any claim under this condition must be made in writing and must contain the complete details of the claim, including the part number of any allegedly defective goods.
5. The company should obtain reasonable opportunities and conveniences to investigate any claims made under these conditions. The customer should immediately return all the goods subject to the claim, properly package and pay the freight to the company for inspection. Such goods returned for inspection should be in the state when they are provided, that is, bare circuit

SHENZHEN HECHENG FAST ELECTRONIC TECHNOLOGY CO. LIMITED

PCBEARTH 深圳市合成快捷电子科技有限公司

Website: www.pcbearth.com Email: service@pcbearth.com

boards, without any components not provided by our company.

6. The company does not assume any responsibility for any claims made by the customer for failing to comply with the claim procedures in these conditions.

7. The Company shall not be liable for any failure in the performance of any of obligations under the Contract caused by factors outside their control.

Please send an email to: service@pcbearth.com if you have other requirements.

Website: www.pcbearth.com Email: service@pcbearth.com